



TRAVEL INSURANCE  
SERVICES

## Key Contacts

### Account Management

Sharon L. Broo, CTA

Vice President, Travel Insurance Sales

(770) 905-4065

Sharon.broo@usi.com

### Customer Service

Patti Kirkpatrick, CTC, MCC  
Customer Care Representative  
(855) 874-0156  
info@travelinsure.com

Wes Velez  
Customer Care Representative  
(855) 874-0156  
info@travelinsure.com

Myron Tate  
Operations Manager  
(610) 537-1417  
Myron.Tate@usi.com

### 24/7 Travel Assistance Services: Assist Card

Toll Free – within the U.S. and  
Canada: (877) 797-2680

Collect – from all other locations:  
(786) 838-0757  
*(Use appropriate country code)*

### Claims Assistance

Starr Travel Claims  
c/o Health Special Risk  
HSR Plaza II  
4100 Medical Parkway  
Carrollton, TX 75007

USA and Canada: (866) 345-0975  
International (collect): (972) 512-5600  
Fax: (972) 512-5820  
StarrTravelClaims@hsri.com